

Service Snapshot 2013

Did you know...

United Way of the CSRA 2-1-1 provides comprehensive information and referral regarding health and human services in the CSRA, more information than just financial assistance and basic needs. United Way of the CSRA 2-1-1 has received over 723 requests for employment services and over 1,078 requests for legal, consumer and public safety services.

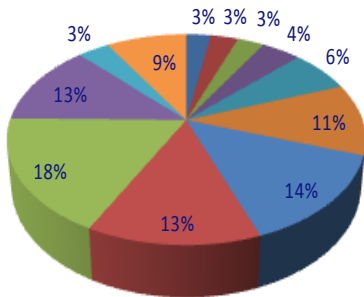
Everyone may need 2-1-1 from time to time!

**25,423
Calls
Answered**

2-1-1 celebrates 10 years of service to the community!

2013 Website visits per month

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec



2013 Web visits totaled 6,771 with 7,323 searches by Category.

United Way of the CSRA 2-1-1 provides an Over-the-Phone interpreter for over 200 languages through the Language Line Solutions (SM).

TAXES DONE

VITA
The Volunteer Income Tax Assistance Program

partnered with 3 agencies to provide "FREE" tax preparation that assisted 1,253 applicants in receiving \$1,238,985 in refunds, and \$465,500 in Earned Income Tax Credits (EITC).

VITA sites:
 Action Ministries-Augusta,
 30901 Development Corporation,
 and Augusta Technical College

Get Connected. Get Answers.

If you know of a nonprofit agency or church that provides direct services, please ask them to call 2-1-1 to get listed!

**PLEASE LIKE
2-1-1 ON
FACEBOOK**



Community Requests: Basic Needs

4,607 - Food, Clothing, Household Needs
 2,504 - Healthcare

 **GET YOUR FREE CARD NOW!**

\$178,438 saved in our community last year!



What is United Way 2-1-1?
 A FREE 24/7 accessible, 3-digit telephone number that enables callers to access the vital community services they need. Some callers may need to dial (706) 826-1495.